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Operation & Maintenance Manual

QCA02X-WG/QCA03X-WG Wi-Fi Call Points with 2 or 3 Buttons



Operation

1. Register Alarms

Part No.	Button	Alarm
QCA021-WG	Button1	Resident/Patient Call
QCA022-WG	Button1	Emergency
QCA023-WG	Button1	Presence
QCA024-WG	Button1	Staff Assist
QCA026-WG	Button1	Duress
QCA032-WG	Button1	Resident/Patient Call
	Button2	Staff Assist

When Button1 or Button2 (QCA032-WG only) is pressed:

- The corresponding reassurance LED illuminates green for 1 second and the sounder chirps once
- The call point attempts to register the alarm on the system
- If the alarm was successfully registered the reassurance LED begins to flash green and sounder chirps once every 10 seconds
- If the alarm fails to register or a communications fault is detected the reassurance LED begins to flash red and the sounder is turned off

2. Cancel Alarms

Nursing/Care Staff must cancel alarms at the point of origin by pressing the grey “C” cancel button on the call point.

When the “C” cancel button is pressed:

- The call point attempts to cancel all associated alarms registered on the system

- If the alarm was successfully cancelled the corresponding reassurance LED extinguishes and the sounder is turned off
- If the alarm fails to cancel or a communications fault is detected the reassurance LED begins to flash red and the sounder is turned off

3. Responding to Alarms

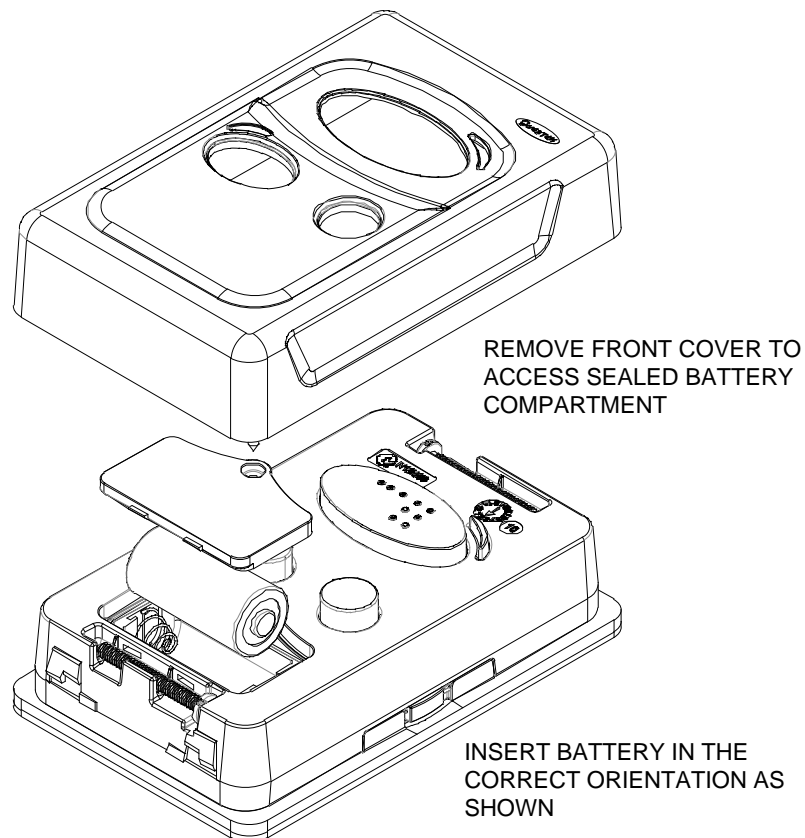
When an alarm is registered on the system a short text message is delivered to appropriate annunciators, pagers and phones:

- Short text messages contain the location and priority of the alarm
- Nursing/Care Staff should respond to alarms in a timely manner

Maintenance

1. Battery Replacement

Only use recommended Lithium CR123A batteries. Refer to technical data sheet for more information.



QCA032-WG model shown